



March 2, 2023

Dear Mr. Lopach,

I am writing to apologize for mistakes that occurred when we printed and mailed vote-by-mail applications that were delivered to voters in Wisconsin this past week.

Our quality control sensors experienced an electrical failure, and we were unaware that in some instances the names that were pre-populated on the form did not match the name that was printed on the outer envelope. Because of the sensor failures, we cannot accurately detail the scope of the mismatches.

The data that the Center for Voter Information provided was clean and accurate. Additionally, CVI had rigorously proofed the mailers and there were no errors in the final printer proofs that they reviewed. The mismatches were entirely the result of our equipment failure. While we have rigorous quality control procedures, they rely on accurate machinery, and in this instance our equipment malfunctioned. Westerleigh Printing is completely and solely responsible for this mistake.

We are very aware of the need for accuracy in your mailings and understand that you are doing vital work in increasing voter participation. I apologize to you and to the elections officials in Wisconsin for our failure.

With profound regret,

A handwritten signature in black ink, appearing to be 'Misha Pavlov', written in a cursive style.

Misha Pavlov  
Chief Operations Officer  
Westerleigh Press